

Howling Dogs Newsletter Spring/Summer Newsletter

2nd April 2024

Welcome to our spring /summer warmer months , as we approach the warmer days please make sure you have booked in we have limited availability left between now and the end of June.

Appointment times and booking

When requesting an appointment we will hold the appointments offered for 24 hours they will then be released back into the diary as we just don't have time to chase up bookings We start work at 8/830 and work through our lunch and aim to be home by 530 pm our last single appointment of the day is 330 and our last double is 230pm if we have a bathers the appointments will be later .

Mini grooms we will now only do mini grooms for customers In Storrington as it's just not cost effective for us If you are a Storrington customer and require a mini groom please state this at the time of booking just so we can allocate the correct time .

10 year anniversary

Celebrating 10 years of Howling Dogs Grooming.

This year sees our 10 year anniversary and to celebrate this all customers who have two or more grooms with us from the 1st July until the 1st of December will be entered into a prize draw to win a grooming voucher for the value of up to £40.00 and one of Melanie's home made Christmas cake.

Driveway

Please make sure that your driveway is clear for me for me arrival this saves time and I am not late for my next appointment.

Eta

Please allow an hour either side of the appointment for us to arrive. If there is an issue, we will contact you ,Please make sure your contact details are up-to-date with us.

phone: 07523104670
email: howlingdogsgrooming@gmail.com
web: www.howlingdogsgrooming.com
[@howlingdogsgrooming](#)



*Please stay safe and well
Paul & Melanie
and the team*



Annual price increase from 1st April 2024

Don't forget we had a £2 price increase on the 1st April .

Bacs

Please remember that all bacs payment need to be paid by 8pm on the day of the groom if we have to remind you we will charge £10 fee and all future payments will have to be card or cash .

Card payments

Due to fees we now only accept card payments for over £10.00

Rest of the year booking's

The diary will open on the 1st May for the rest of the year and then again 1st September for January to June 2025.

Our closure dates 2024

We will be closed from the 25th June 2024 and will reopen on Monday 8th July 2024 , Sabrina who normally looks after the phone for us while we are away is going to be on this holiday so all calls and messages will be answered on our return.

We will also be closed from Monday 9th September until Friday 13th September 2024 while the van goes in for its annual mot and service we sign ourselves out of the diary for the whole week,Just in case there's any issues.

Working in areas

We try to work in the same area where possible, this saves travel time and fuel if you need to reschedule your appointment please bear in mind that it may not be until we are next in your area that we will be able to come to you , we will always try and accommodate you but this is not always possible , it is just not cost effective to travel for one dog for some of the areas that we cover.

Matting

We are often asked about matting and the problems it can 'cause here is a bit of information.

What is Matting?

- Tangling and knotting of the pet's coat caused by improper and infrequent brushing.
 - Excessive tangling and knotting of a pet's topcoat and undercoat is painful and harmful.
 - Blood supply to skin and extremities becomes blocked. Thick, clumped hair traps dirt and debris under the coat, leaving skin unable to breathe.
- Contributes to hot spots, sores, rashes, fungal and bacterial infections, eczema, urine and feces burns, eye and ear infections, discoloration of coat, mites, lice, fleas, ticks, maggots, and more.

If you are struggling to keep on top of your brushing in between grooms, we do offer a bath and brush out in between main grooms. Please feel free to ask me for more information.