

Howling Dogs Spring Newsletter

8TH April 2021

Dog brushing , matts and fleas

To avoid matting charge Due to the extra time it takes and then I am late for my next appointment. Please read our policy over-leaf .As the summer approach's So does our little flea friends please keep on top of flea treatment as if we have to flea bomb the van there is an additional charge of £10



BACS Payments



We are more then happy to accept back payments but payments must be made before 8pm on the same day as the groom to avoid a late payment fee as we just don't have the time to keep checking.

Cancellations

Please allow at least 48hrs notice if you need to cancel to avoid a £10 fee.



Price increases

Don't forget as from the 1st of April we had a small price increase of 5%
(Nails not increased)

Doodley Dogs

We will be at the day care every week for nails, baths, grooms.

Please contact us direct for more information

See bellow for details.

Benefits of our Teeth Cleaning Service

Emmi-Pet - Regular cleaning of your pet's teeth is the most important factor in preventing dental disease. Emmi-Pet is a gentle, non-invasive, vibration free and noise free, ultrasonic toothbrush. So your dog will find it an easy and pleasant procedure to have their teeth cleaned and look after their oral hygiene. The Emmi-Pet sessions are best used as a preventive treatment, starting when your dog is young. This will help reduce and remove plaque and tartar from your dog's teeth, kill bacteria and heal gums. Please ask us for me information.



Appointments

Arrival time please allow 30 minutes either side of your Appointment if there is an issue we will contact you.



Appointment bookings

If you would like to book in please let Melanie know and she will get you booked in as we are often booked in 6 weeks in advance.

phone: 07523104670

email: howlingdogsgrooming@gmail.com

web: www.howlingdogsgrooming.com

*Please stay safe and well
Paul & Melanie
and the team*

@howlingdogsgrooming



Howling Dogs Grooming De-Matting Policy

We appreciate it can be normal for even a well-cared coat to have a few small knots, but when we are presented with more substantial matting there will be an extra charge.

At howling dogs, we will **ATTEMPT** to de-matt a coat, only where we feel the dog will not suffer any pain.

All of howling dogs grooming services adhere to and go beyond The Animal Welfare Act 2006, which states that it is an offence to cause animals pain or discomfort and we reserve the right to refuse to do anything we think may be detrimental to your pet's wellbeing – Be assured that at howling dogs we will always put your dog's welfare first.

When a dog is presented to us in a severely matted condition – at front of mind will be the dog's welfare. It is then our policy to shave the whole coat using electric clippers with a close blade. We consider shaving an act of kindness – this will be discussed during your consultation.

We will **NEVER** attempt to de-matt an elderly / infirm or aggressive dog – Thank-you for your understanding.

Matting leads to many skin conditions:

- Eye and Ear Infections
- Fungal & Bacterial Infections
- Severe Itching/skin rash /flea infestations
- Mites & Lice

If you require help and advice on how to care for your dog between grooming sessions, please do ask. I do offer a one to one brushing tutorial where I will be more than happy to go through an individual schedule suited to your dog prices start from £35

Prevention is better than the cure, so don't wait until your dog is knotted and matted again; book regular appointments in advance with howling dogs, to ensure your dog always feels good and is well cared for.

**** Please Note:** Our normal grooming charges at howling dogs do not include de-matting and where we make an attempt, there is an additional charge of to **£10** additional grooming time that is required to de-matt your dog.

Howling dogs staff

Paul Top Dog city and guilds qualified level 3 distinction

Charles -level 2 diploma qualified

Faye – is our new apprentice dog groomer and is dog mad !

Abbie – is our lovely bather

Melanie – the bosses wife /admin

