

Howling Dogs

19th April 2022

Price increases -

Don't forget we had a small price increase on the 1st April 2022

Fuel price increases -

due to the massive increase in fuel prices we are now having to work in area's, a lot of mobile groomers charge a call out fee and mileage fee this is something we want to avoid we class our prices as very competitive for the service that we provided , for areas over 5 miles from our home address in Storrington we will cover your area once or twice a month depending on how many customers I have in that area .

Appointment bookings -

We always recommend that you have 3 appointments booked in with us to save disappointment from June we are more then happy to book you in for the rest of the year.

A lot of our customers are happy for us to arrange there next appointment for them and give them an appointment card on the day if this is something you are interested in please let us know, all we ask if you are not happy with the appointment offered if you could let us know on the day of the groom.

Dog leads and collars

When we hand your excited dog back to you, please make sure that we hand back any collars and leads sometimes by mistake they get left in the van, we will always return them to you but it may not be until we are in your area again.

Closure dates -

We will be closed on the following dates -

Thursday 2nd June - Monday 6th June reopen on Tuesday

Friday 2nd September-Tuesday 13th September reopens on Wednesday

Please if possible, try not to contact us until our return.

Bacs payments -

Another gentle reminder please pay on the day if we're have to chase you will be charged!

Doodley dogs' day care Storrington

We work along side the day care once a week where we offer play and grooms, the day care also has a well stocked pet shop and also offer dog training, Jane and Amy the owners are very knowledgeable so if you have any issues or behavioural problems we also offer home boarding. please give them a call On 01903 741713.

phone: 07523 104670

email: howlingdogsgrooming@gmail.com

web: www.howlingdogsgrooming.com

Please stay safe and well,

*Paul & Melanie
and the team*

@howlingdogsgrooming

The van has air conditioning so please do not worry in the summer months when the weather is warm.



Appointment policy

CANCELLATIONS -

Howling Dogs Grooming route appointments according to time and customer location. We understand that it is sometimes necessary to cancel an appointment, however in recognition of the fact that we will be unable to fill the appointment at very short notice; customers are liable for the cost of the grooming session if a 48 notice is not given.

If you have 2 or more dogs booked in with us and don't advise us before that you don't want one of them groomed, unfortunately the cost of the groom will still stand as we would have been able to fill the appointment elsewhere.

Appointment reminders,

We always try and send out appointments reminders at least 48 hrs before, if we arrive at your address and no one is home we will always call you and wait 15 minutes unfortunately if we are unable to get hold of you the full cost of the groom will have to be paid as it is classed as a no show.

If you need to reschedule your appointment with us we will endeavour to try and fit you in due to being booked up it may not be possible please bear this in mind when making appointments etc .

Our prices are based on regular well maintained dogs, so if they have to wait for another 4 weeks the chances are there will be matts and felts and with the warmer weather coming I wouldn't want your dog to be uncomfortable.

If you would like a copy of any of our policies and don't have access to the internet please let us know .