

# Howling Dogs Newsletter

09th Jan 2023

## *Happy new year to you all*

### **Electric cost**

A lot of our customers ask us how much does it cost to plug our cable into your home the answer is depending on dog size it's around 50p to a £1 this is still much cheaper then driving to a grooming parlour .

### **Price increases**

We really didn't want to have to put our prices up unfortunately the cost of running the business has increased

As from 1st April 2023 all grooms will be going up by £1 and our minimum call out fee for grooms will be £27.00.

### **Appointments**

Please block book where possible it makes life so much easier the diary is open for appointments up until June then again in June for the rest of the year .

### **Christmas hamper raffle amount**

Congratulations to our hamper

Winners

1st prize Toby Pulborough

2nd prize Maple storrington

3rd prize Luna storrington

We raised a grand £470 for the pdsa and dogs trust

A big massive thank you .

### **Eta**

Please remember to allow an one hour either side of appointment for us to arrive if there is an issue we will call you .

### **Extension of dog grooms**

phone: 07523104670

email: [howlingdogsgrooming@gmail.com](mailto:howlingdogsgrooming@gmail.com)

web: [www.howlingdogsgrooming.com](http://www.howlingdogsgrooming.com)



@howlingdogsgrooming

*Please stay safe and well*

*Paul & Melanie  
and the team*



### ***Extension of dog grooms***

With the current financial climate, which is affecting us all. We totally understand that you may want to extend your grooming appointments.

If this is something that you are thinking of doing all that we ask is to please keep on top of your dogs coat condition in between your grooms, as our charges are based on well maintained, Regularly groomed dogs .

The last thing that we want to do is to have to shave your dog off, or add additional fees for matted dogs.

### ***Xmas present thank you***

A big massive thank you for all our lovely presents it's so nice to be appreciated .

### ***Cancellations***

If you need to cancel your appointment our policy is 48hrs notice the works phone is on Monday to Friday so if you need to cancel out of these hours please email us

[Howlingdogsgrooming@gmail.com](mailto:Howlingdogsgrooming@gmail.com)

### ***Shampoo***

All our shampoos are natural and hypoallergenic we also have shampoo if your dog has extra sensitive skin, please also advise us if your dog has any skin conditions.

### ***Weather, roads***

As we come into the winter months if your road is icy etc please let us know as the van is not 4 wheeled drive .

### ***Multiple dogs***

If you have multiple dogs that we groom we book these in on the days when we have our bather working with us so if you need cancel one of your dogs please let us know 48hrs before the groom so we can fill that spot .

Unfortunately failure to do this will result in the cost of the full groom for the absence dog as we have staff costs to pay.

### ***Covid***

With cases on the rise again if anyone in your household has a positive covid test please could you let us know so we can make alternate arrangements.