

Howling Dogs Newsletter Summer Newsletter

13th May 2023

Annual holiday

We will be closed from the 1st September and will reopen on Thursday 14th September this is for our annual holiday and while the van has its annual service and MOT.

We will also be closed for a few days in early November to have a new floor in the van dates tbc.

Price increases

Just a gentle reminder our price went up by £1 from the 1st April and our minimum call out fee for grooms will be £27.00.

Appointments

The diary will be open from the 1st June 2023 for booking until the end of the year, if you are a block booker please let Melanie know if there are any dates that you are unable to do. 2024 booking will be accepted from 1st October 2023.

Eta

Just a gentle reminder to allow an hour either side of the booking, please bear this in mind when making your booking if there is an issue we will call you.

Bacs payments

Just a gentle reminder that all bank transfer payments have to be made on the day of the groom we will be giving out a copy of our bank transfer policy to all our customers that pay by this method of payment.

Mobile numbers

Please if possible if you have a mobile number please can we have it for our records, we also aim to upgrade our booking system in the near future.

Teeth cleaning

Don't forget we do offer a teeth cleaning service please ask us for more information.

phone: 07523104670

email: howlingdogsgrooming@gmail.com

web: www.howlingdogsgrooming.com

@howlingdogsgrooming



Please stay safe and well

*Paul & Melanie
and the team*



Saturday opening hours

We are looking to reduce the amount of Saturdays that we are open , we appreciate that for some customers Saturdays are they only days that you can do so where possible we will try and accommodate this but please make sure you try and book well in advance . we no longer take on any new customers who only want Saturday bookings .

Moving out of the area

If for what ever reason you find yourselves moving out of the area and needing help looking for a fully qualified city and guilds groomer please let us know as we have network social media groups both in the local and national area who we could ask on your behalf.

Puppy package

We do offer a pre paid puppy package for all new puppies, please ask us for more details .

Cancellations

If you need to cancel your appointment our policy is 48hrs notice the works phone is on Monday to Friday so if you need to cancel out of these hours please email us

Howlingdogsgrimming@gmail.com

Photos / dog thief / dogs name

A lot of local groomers put up grooming pictures up on their social media pages , this is something that I am a little apprehensive to do due to the amount of dog thief's in the area, being mobile these nasty people get to see where you live. If you would like a picture of your dog we will always be happy to send you one.

Multiple dogs

If you have multiple dogs that we groom we book these in on the days when we have our bather working with us so if you need cancel one of your dogs please let us know 48hrs before the groom so we can fill that spot .

Unfortunately failure to do this will result in the cost of the full groom for the absence dog as we have staff costs to pay.

Southdowns S A R 4 lost dogs .

We Just wanted to give you a bit of information about this wonderful local charity, they are a local volunteer search rescue service who's aim is to reunite lost dogs with their owners they work day and night to make this happen, please call 07359 177612 if you have lost, found or have sighting of a stray dog. They also have a Facebook page for more information.

Doggy day care !

Please remember we are at Doodley dogs once a week for play and grooms .