

Autumn / Winter Newsletter



How long do we keep your personal data?

We keep your personal data no longer than reasonably necessary for a period of up to 6 months from the last date it was used where it is filed away for a further 6 months for continuance of grooming record keeping. Before being removed under GDPR policy . After a year of no

BACS /Payments of Grooms

All groom payments must be paid for at time of the groom unless prior arrangements have been made, unfortunately we are still having issues with **BACS** If we have to chase you up there will be a £10 admin fee and all future payments will have to be

Cancellations

Please allow at least 48hrs notice if you need to cancel to avoid a £20 fee.



Contact Details

Please can you make sure we have up to date contact information for you (mobile/landline), incase we need to contact you or send groom



WADARS



This year we will be doing a **Christmas hamper** to raise much needed funds for wadars animal rescue in Worthing .
Tickets will be £1 each and will be on sale from 1st November 21.

The hamper will be overflowing with magnificent array of doggy treats and a £20 dog grooming voucher
The lucky winner will announced on Thursday 23rd December 21 in time for us to deliver it to you for Christmas.
If you would like a ticket and wont be

Flea Control Policy

Your pet may be returned with a cleaning fee, if found to have fleas during the grooming session. All Pets should be on a flea control program, at all times of the year.

Appointments & Christmas 2021 Bookings

Please book in advance, we have limited booking space for 2021 Christmas appointments, so you need to book as early as possible to avoid disappointment.

Please allow 30 minutes either side of your appointment for us to



phone: 07523104670

email: howlingdogsgrooming@gmail.com



web:

www.howlingdogsgrooming.com

*Please stay safe and well,
Paul & Melanie
and the team*

